

KANSAS BOARD OF REGENTS
Student Insurance Advisory Committee
MINUTES
September 7, 2022

The September 7, 2022, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members Participating by Video Conference Call:

Diana Kuhlmann, ESU COBO rep, Chair	Aaron Coffey, WSU
Hollie Hall, KU student	Mary McDaniel-Anschutz, ESU
Fabiana Salas, KU student	Morgan Swartzlander, KU
Carol Solko-Olliff, FHSU	Jennifer Williams, KSU
Madi Vannaman, KBOR	

Also participating were Dale Burns, Matt Brinson and Traci Martin, UHC-SR; Jennifer Dahlquist, MHEC; Julene Miller and John Yeary, KBOR; Maria Beebe, Megan Miller, Victoria Brenneis and Sharon Maike, KSU; Melissa Cole, KU and Carrie Scala represented KUMC as Matt Anderson was not available. Kiera Pulliam was not available.

Introduction

John Yeary, KBOR's new general counsel and Fabiana Salas, a new student representative from KU, introduced themselves.

Minutes

Aaron Coffey moved to approve the May 4, 2022, minutes. Following the second by Carol Solko-Olliff, the motion carried.

From the May 4, 2022 meeting

Morgan Swartzlander asked whether UHC-SR sends reminders to students in Option 3 about enrollment and mentioned that KU sends reminders. Dale Burns said that because the university determines eligibility, UHC-SR does not send reminders as it might backfire if the student is no longer eligible for Option 3. Morgan Swartzlander then asked about a generic reminder, with as much information preloaded as possible, to those who had previously been enrolled to prompt them to review to see if they might be eligible for continued coverage. Dale Burns stated this does happen for Option 1 voluntary students, and Matt Brinson stated he had a vague recollection about previous reminders to Option 3 participants but that may have caused confusion because of the premium differences between Option 1 and Option 3. Dale Burns said he would look into this to see if options might be available. UHCSR Response: UHCSR does not send out re-enrollment notices.

Update: Morgan confirmed that she understood UHC-SR's response but wondered if there would be a way to begin sending notices. Dale Burns asked what problem the notice would address. Morgan Swartzlander stated that graduate students may forget or do not know they need to enroll for insurance each semester. Some believe that they continue to have insurance once they have enrolled and do not need to re-enroll. Most are hired for the entire academic year and may not think they have to re-enroll each semester. Aaron Coffey agreed, noting that especially those whose eligibility is ending may not realize that coverage is also ending. Even though the university may alert the student, receiving an email from UHC-SR would be helpful. Maria Beebe said for the international population, KSU sends multiple reminders about insurance but cannot speak to the domestic population. Melissa Cole stated that every semester at KU, both domestic

and international students eligible for the plan are sent reminders about re-enrolling at the beginning of each semester. Dale Burns stated that UHC-SR will review to see if there is a way to develop a communication reminder to Option 3 students, noting that international students are not differentiated within that group. Any proposed UHC-SR communication will be shared with the SIAC for continued review and discussion.

ECI Waiver Reports

Dale Burns shared caution that multiple plans are being offered to international students and most have specific plan exclusions that are problematic. When asked, there were no comments or criticisms expressed by the SIAC about ECI Services.

UHC-SR Quarterly Reports

Burns provided highlights about information in the reports, specifically enrollment numbers. There were 7,191 students enrolled during Plan Year 2018-2019 versus 5,208 enrolled during Plan Year 2020-2021 but enrollment improved to 5,645 for the 2021-2022 Plan Year. UHC-SR is very interested in looking at enrollment for the 22-23 to see if the numbers are trending back up to the 2019-2020 level of 6,440 and will report on those numbers at the next meeting.

Plan Renewal for Plan Year 23-24

Dale Burns stated it would be helpful to get another month's enrollment and claims data before seeking a renewal rate. During the first week of November, the underwriter will provide a renewal proposal. UHC-SR is interested in looking at enrollment, and where enrollment falls (international or undergraduate domestic) as they are seeing increases in demographics at other schools that have been positive. UHC-SR will provide the Plan Year 23-24 proposal to Madi no later than November 4th. Each university's sub-committee will have the opportunity to meet the week of November 7th and if there are questions or additional information needed, the SIAC rep will email Madi. A special SIAC meeting will be held on November 15th to discuss that proposal. [After the meeting, the timeline was updated to provide UHC-SR additional time to capture enrollment and use data for the renewal. UHC-SR is to provide the proposal no later than November 4th; the university sub-committee meetings are to be held the week of November 7th; and the SIAC is to meet on November 15th.]

Good of the Order

1. Jennifer Williams asked whether for dental and vision insurance students, who can enroll at any time, can also disenroll at any time. Dale Burns stated that enrollment can be monthly and be started and ended at any time. There are multiple tiers of dental coverage with associated waiting periods.
2. Carol Solko-Olliff asked about UHC-SR training for new employees at the health centers and others who wanted to become familiar with processes and how to access global services for international students. Dale Burns will coordinate with Traci Martin various dates and times for the meeting which would be 2-3 hours in length and an agenda, tentatively within the next 30 days.
3. Jennifer Williams asked about spousal identification numbers as that information cannot be found in the partner center when an UHC-SR identification card is not available. Dale Burns will get with Traci Martin to research how that number can be found.
4. Diana Kuhlmann recognized Julene Miller, as she steps into a different role, and thanked her for the guidance and insights shared with the SIAC.

Future SIAC meetings

Future SIAC meetings tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Thursday, December 15, 2022 (to review Plan Year 23-24 renewal)

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- B. Wednesday, February 1, 2023
- C. Wednesday, May 3, 2023
- D. Wednesday, September 6, 2023
- E. Wednesday, December 6, 2023