

**AGENDA**

Kansas Board of Regents  
Student Health Insurance Committee  
Conference Call  
Thursday, December 15, 2022, at 12:30 p.m.

- I. Approve: Minutes from September 7, 2022**
- II. ECI Waiver Reports**
- III. Quarterly Reports – UHC-SR**
- IV. Plan Renewal for Plan Year 22-23**
- V. Good of the Order**
- VI. Future SIAC meeting tentatively scheduled for 12:30**
  - A. Wednesday, February 1, 2023
  - B. Wednesday, May 3, 2023
  - C. Wednesday, September 6, 2023
  - D. Wednesday, December 6, 2023

**KANSAS BOARD OF REGENTS**  
**Student Insurance Advisory Committee**  
MINUTES  
September 7, 2022

The September 7, 2022, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

*Members Participating by Video Conference Call:*

Diana Kuhlmann, ESU COBO rep, Chair  
Hollie Hall, KU student  
Fabiana Salas, KU student  
Carol Solko-Olliff, FHSU  
Madi Vannaman, KBOR

Aaron Coffey, WSU  
Mary McDaniel-Anschutz, ESU  
Morgan Swartzlander, KU  
Jennifer Williams, KSU

Also participating were Dale Burns, Matt Brinson and Traci Martin, UHC-SR; Jennifer Dahlquist, MHEC; Julene Miller and John Yeary, KBOR; Maria Beebe, Megan Miller, Victoria Brenneis and Sharon Maike, KSU; Melissa Cole, KU and Carrie Scala represented KUMC as Matt Anderson was not available. Kiera Pulliam was not available.

**Introduction**

John Yeary, KBOR's new general counsel and Fabiana Salas, a new student representative from KU, introduced themselves.

**Minutes**

Aaron Coffey moved to approve the May 4, 2022, minutes. Following the second by Carol Solko-Olliff, the motion carried.

**From the May 4, 2022 meeting**

Morgan Swartzlander asked whether UHC-SR sends reminders to students in Option 3 about enrollment and mentioned that KU sends reminders. Dale Burns said that because the university determines eligibility, UHC-SR does not send reminders as it might backfire if the student is no longer eligible for Option 3. Morgan Swartzlander then asked about a generic reminder, with as much information preloaded as possible, to those who had previously been enrolled to prompt them to review to see if they might be eligible for continued coverage. Dale Burns stated this does happen for Option 1 voluntary students, and Matt Brinson stated he had a vague recollection about previous reminders to Option 3 participants but that may have caused confusion because of the premium differences between Option 1 and Option 3. Dale Burns said he would look into this to see if options might be available. UHCSR Response: UHCSR does not send out re-enrollment notices.

Update: Morgan confirmed that she understood UHC-SR's response but wondered if there would be a way to begin sending notices. Dale Burns asked what problem the notice would address. Morgan Swartzlander stated that graduate students may forget or do not know they need to enroll for insurance each semester. Some believe that they continue to have insurance once they have enrolled and do not need to re-enroll. Most are hired for the entire academic year and may not think they have to re-enroll each semester. Aaron Coffey agreed, noting that especially those whose eligibility is ending may not realize that coverage is also ending. Even though the university may alert the student, receiving an email from UHC-SR would be helpful. Maria Beebe said for the international population, KSU sends multiple reminders about insurance but cannot speak to the domestic population. Melissa Cole stated that every semester at KU, both domestic and international students eligible for the plan are sent reminders about re-enrolling at the beginning of each

semester. Dale Burns stated that UHC-SR will review to see if there is a way to develop a communication reminder to Option 3 students, noting that international students are not differentiated within that group. Any proposed UHC-SR communication will be shared with the SIAC for continued review and discussion.

### **ECI Waiver Reports**

Dale Burns shared caution that multiple plans are being offered to international students and most have specific plan exclusions that are problematic. When asked, there were no comments or criticisms expressed by the SIAC about ECI Services.

### **UHC-SR Quarterly Reports**

Burns provided highlights about information in the reports, specifically enrollment numbers. There were 7,191 students enrolled during Plan Year 2018-2019 versus 5,208 enrolled during Plan Year 2020-2021 but enrollment improved to 5,645 for the 2021-2022 Plan Year. UHC-SR is very interested in looking at enrollment for the 22-23 to see if the numbers are trending back up to the 2019-2020 level of 6,440 and will report on those numbers at the next meeting.

### **Plan Renewal for Plan Year 23-24**

Dale Burns stated it would be helpful to get another month's enrollment and claims data before seeking a renewal rate. During the first week of November, the underwriter will provide a renewal proposal. UHC-SR is interested in looking at enrollment, and where enrollment falls (international or undergraduate domestic) as they are seeing increases in demographics at other schools that have been positive. UHC-SR will provide the Plan Year 23-24 proposal to Madi no later than November 4<sup>th</sup>. Each university's sub-committee will have the opportunity to meet the week of November 7<sup>th</sup> and if there are questions or additional information needed, the SIAC rep will email Madi. A special SIAC meeting will be held on November 15<sup>th</sup> to discuss that proposal. [After the meeting, the timeline was updated to provide UHC-SR additional time to capture enrollment and use data for the renewal. UHC-SR is to provide the proposal no later than November 4<sup>th</sup>; the university sub-committee meetings are to be held the week of November 7<sup>th</sup>; and the SIAC is to meet on November 15<sup>th</sup>.]

### **Good of the Order**

1. Jennifer Williams asked whether for dental and vision insurance students, who can enroll at any time, can also disenroll at any time. Dale Burns stated that enrollment can be monthly and be started and ended at any time. There are multiple tiers of dental coverage with associated waiting periods.
2. Carol Solko-Olliff asked about UHC-SR training for new employees at the health centers and others who wanted to become familiar with processes and how to access global services for international students. Dale Burns will coordinate with Traci Martin various dates and times for the meeting which would be 2-3 hours in length and an agenda, tentatively within the next 30 days.
3. Jennifer Williams asked about spousal identification numbers as that information cannot be found in the partner center when an UHC-SR identification card is not available. Dale Burns will get with Traci Martin to research how that number can be found.
4. Diana Kuhlmann recognized Julene Miller, as she steps into a different role, and thanked her for the guidance and insights shared with the SIAC.

### **Future SIAC meetings**

Future SIAC meetings tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Thursday, December 15, 2022 (to review Plan Year 23-24 renewal)
- B. Wednesday, February 1, 2023
- C. Wednesday, May 3, 2023

D. Wednesday, September 6, 2023

E. Wednesday, December 6, 2023

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**Kansas Board of Regents**

**KBOR Quarterly Meeting**

**Eligibility and Waiver Audit Services  
Overview of Fall 2022 Processes**

Date of Report: November 16, 2022

At the request of the Kansas Board of Regents (KBOR) this document serves as an overview of the work ECI has performed for six of the seven KBOR schools: (1) University of Kansas (KU), (2) University of Kansas Medical Center (KUMC), (3) Kansas State University (KSU), (4) Emporia State University (ESU), (5) Wichita State University (WSU), and (6) Pittsburg State University (PSU).

The waiver/enrollment processes have proceeded normally for audits, enrollment if applicable, and Customer Service. For the completed Fall 2022 semester, ECI managed 386 written customer service requests and 135 inbound calls for the KBOR schools combined.

Attached are the Fall 2022 Elev834 reports with final results on waiver and enrollment data for the Fall semester, in entirety. ECI does not report on monthly enrollments, special handling or dependent enrollment.

As a partner to KBOR and United HealthCare Student Resources we are always looking for better ways to serve the schools of the Kansas Board of Regents. We appreciate your business.

**Kansas Board of Regents**  
**Waiver Processing Time Report**

**Fall 2022**

November 16, 2022

**University of Kansas**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
249	3.53	0.09

**Wichita State University**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
93	1.54	0.06

**Kansas State University**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
19	2.34	0.07

**Emporia State University**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
4	0.36	0.09

**Pittsburg State University**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
2	0.04	0.02

**University of Kansas Medical Center**

<b>Fall 2022 Audits</b>	<b>Total Audits Average Processing Time (days)</b>	<b>Total Average QA Time (days)</b>
22	0.47	0.08

# ECI Services

## Waiver Statistics Report

### Definitions Key

Definitions Key	
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	Students who selected to enroll in SHIP* by submitting the on-line enrollment form
DENIED WAIVERS - PENDING ENROLLMENT	Students will be enrolled on SHIP* due to waivers being denied
DEFAULT ENROLLED PAID (ACTIVE)	Student that did not submit a waiver or positively enroll on the insurance plan so are automatically enrolled on SHIP*
APPROVED WAIVERS	Student submitted waiver was approved
DENIED WAIVERS	Student submitted waiver was denied
PENDING WAIVERS	Student submitted waiver is in the process of being audited
VOIDED WAIVERS	School requested to void the waiver for reasons such as student dropped out of school or waiver was submitted in error
STUDENTS WITHDRAWN FROM PROCESS	Student has been removed from the eligibility process at the school's request for reasons such as 1) student dropped below the number of hours, 2) student dropped out of school,3) student is on another school plan (i.e., a graduate plan such as GTA/GRA/GA)
STUDENTS DROPPED FROM SHIP	Student has been dropped from SHIP* as the school's request or student has a subsequently approved waiver after they were enrolled on SHIP*
STUDENTS WHO ARE DISAPPROVED FROM SHIP	Student enrolled on SHIP (possibly in error) and enrollment hasn't been activated at the carrier
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	Student has submitted a waiver that was approved/denied. At a later date the student drops out of school or has been withdrawn from school for other reasons.
STUDENTS WITH DENIED WAIVERS AND ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	Student that has an approved waiver on file, but subsequently enrolls on SHIP*, but student is not yet Active on carrier's system.

\* SHIP = Student Health Insurance Plan

## Kansas Board of Regents

### University of Kansas

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	157
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	0
DEFAULT ENROLLED PAID (ACTIVE)	814
<b>TOTAL ENROLLMENTS</b>	<b>971</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	222
DENIED WAIVERS	25
PENDING WAIVERS	0
VOIDED WAIVERS	2
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>249</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	1550
STUDENTS DROPPED FROM SHIP	54
STUDENTS WHO ARE DISAPPROVED FROM SHIP	1
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>1605</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	-19
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	-8
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	-16
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>-43</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	971
WAIVERS PROCESSED	249
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	1605
STUDENTS WITH MULTIPLE RESULTS	-43
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>2782</b>



# Wichita State University

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	432
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	0
DEFAULT ENROLLED PAID (ACTIVE)	1454
<b>TOTAL ENROLLMENTS</b>	<b>1886</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	54
DENIED WAIVERS	39
PENDING WAIVERS	0
VOIDED WAIVERS	0
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>93</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	697
STUDENTS DROPPED FROM SHIP	86
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>783</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	-1
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	-15
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	-25
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>-41</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	1886
WAIVERS PROCESSED	94
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	783
STUDENTS WITH MULTIPLE RESULTS	-41
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>2722</b>

# Kansas State University

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	21
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	0
DEFAULT ENROLLED PAID (ACTIVE)	325
<b>TOTAL ENROLLMENTS</b>	<b>346</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	10
DENIED WAIVERS	9
PENDING WAIVERS	0
VOIDED WAIVERS	0
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>19</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	75
STUDENTS DROPPED FROM SHIP	505
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>580</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	-1
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	-11
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	-7
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>-19</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	346
WAIVERS PROCESSED	19
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	580
STUDENTS WITH MULTIPLE RESULTS	-19
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>926</b>

## Emporia State University

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	17
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	0
DEFAULT ENROLLED PAID (ACTIVE)	114
<b>TOTAL ENROLLMENTS</b>	<b>131</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	1
DENIED WAIVERS	3
PENDING WAIVERS	0
VOIDED WAIVERS	0
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>4</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	17
STUDENTS DROPPED FROM SHIP	56
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>73</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	0
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	-3
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	-1
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>-4</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	131
WAIVERS PROCESSED	4
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	73
STUDENTS WITH MULTIPLE RESULTS	-4
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>204</b>

## Pittsburg State University

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	42
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	0
DEFAULT ENROLLED PAID (ACTIVE)	136
<b>TOTAL ENROLLMENTS</b>	<b>178</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	0
DENIED WAIVERS	2
PENDING WAIVERS	0
VOIDED WAIVERS	0
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>2</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	23
STUDENTS DROPPED FROM SHIP	24
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>47</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	0
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	-1
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	-1
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>-2</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	178
WAIVERS PROCESSED	2
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	47
STUDENTS WITH MULTIPLE RESULTS	-2
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>225</b>

## University of Kansas Medical Center

Statistics Report  
Fall 2022  
November 16, 2022

STUDENT ENROLLMENT	NUMBER OF STUDENTS
STUDENTS WHO POSITIVELY ENROLLED (OPT IN)	0
<b>DEFAULT ENROLLMENTS</b>	
DENIED WAIVERS - PENDING ENROLLMENT	0
STUDENTS WHO DID NOTHING	76
DEFAULT ENROLLED PAID (ACTIVE)	0
<b>TOTAL ENROLLMENTS</b>	<b>76</b>

STUDENT WAIVERS	NUMBER OF STUDENTS
APPROVED WAIVERS	22
DENIED WAIVERS	0
PENDING WAIVERS	0
VOIDED WAIVERS	0
<b>NUMBER OF SUBMITTED WAIVERS</b>	<b>22</b>

STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	NUMBER OF STUDENTS
STUDENTS WITHDRAWN FROM PROCESS	4
STUDENTS DROPPED FROM SHIP	0
STUDENTS WHO ARE DISAPPROVED FROM SHIP	0
<b>NUMBER OF WITHDRAWN, DISAPPROVED or DROPPED STUDENTS</b>	<b>4</b>

STUDENTS WITH MULTIPLE RESULTS	NUMBER OF STUDENTS
STUDENTS WITH PENDING, APPROVED OR VOIDED WAIVER & ACTIVE, DROPPED, APPROVED or DISAPPROVED ENROLLMENT	0
STUDENTS WITHDRAWN WITH APPROVED/DENIED/VOID WAIVER	0
STUDENTS WITH DENIED WAIVERS and ACTIVE/DROPPED/DENIED WAIVERS - PENDING ENROLLMENT	0
<b>NUMBER OF STUDENTS WITH MULTIPLE RESULTS</b>	<b>0</b>

STUDENT RECORDS PROCESSED	NUMBER OF STUDENTS
ACTIVE ENROLLMENT	76
WAIVERS PROCESSED	22
STUDENTS WITHDRAWN, DISAPPROVED or DROPPED	4
STUDENTS WITH MULTIPLE RESULTS	0
<b>TOTAL NUMBER STUDENTS RECEIVED</b>	<b>102</b>

## Kansas Board of Regents

### University of Kansas

Waiver Audit Results

Fall 2022

November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	222	89.16%
9	Plan does not provide insured prescription drug coverage	5	2.01%
8	Policy is not active	5	2.01%
19	Plan does not provide a combined maximum of \$100,000 for Medical Evacuation and Repatriation	4	1.61%
2	Unknown	4	1.61%
99	Void	2	0.80%
4	Invalid Student Insurance Information	2	0.80%
13	Plan does not provide coverage for pre-existing conditions	1	0.40%
6	Carrier refuses to disclose information.	1	0.40%
15	The individual annual deductible is over \$500	1	0.40%
20	The insurance company is not authorized to do business in the state by the Kansas Department of Insurance	1	0.40%
14	Plan does not provide unlimited benefits with no per-service, per-diagnosis, or per-accident limitations	1	0.40%
<b>Grand Total</b>		<b>249</b>	<b>100%</b>

Audits Adjusted	Total
Additional Documentation	6
Audit Adjustment	62
Client Request	29
Student Provided MER	4
Student Resubmitted Waiver	22
Student Updated Insurance	12
<b>Grand Total</b>	<b>135</b>

<b>% Adjusted of Total Audits Completed</b>	<b>54.22%</b>
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Total	Count
Final, Completed Audit Results	249
Audits Adjusted	135
<b>Total</b>	<b>384</b>

## Wichita State University

Waiver Audit Results  
Fall 2022  
November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	53	56.99%
8	Policy is not active	16	17.20%
19	Plan does not provide a combined maximum of \$100,000 for Medical Evacuation and Repatriation	6	6.45%
9	Plan does not provide insured prescription drug coverage	6	6.45%
7	Auditor was unable to complete the waiver audit with information provided.	5	5.38%
20	The insurance company is not authorized to do business in the state by the Kansas Department of Insurance	2	2.15%
2	Unknown	1	1.08%
99	Void	1	1.08%
6	Carrier refuses to disclose information.	1	1.08%
10	Plan does not provide coverage for inpatient and/or outpatient mental health services	1	1.08%
14	Plan does not provide unlimited benefits with no per-service, per-diagnosis, or per-accident limitations	1	1.08%
Grand Total		93	100%

Audits Adjusted	Total
Audit Adjustment	27
Client Request	1
Student Provided MER	1
Student Resubmitted Waiver	5
Student Updated Insurance	7
Grand Total	41

<b>% Adjusted of Total Audits Completed</b>	<b>44.09%</b>
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Total	Count
Final, Completed Audit Results	93
Audits Adjusted	41
<b>Total</b>	<b>134</b>

## Kansas State University

### Waiver Audit Results

Fall 2022

November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	10	52.63%
8	Policy is not active	3	15.79%
19	Plan does not provide a combined maximum of \$100,000 for Medical Evacuation and Repatriation	2	10.53%
10	Plan does not provide coverage for inpatient and/or outpatient mental health services	1	5.26%
13	Plan does not provide coverage for pre-existing conditions	1	5.26%
9	Plan does not provide insured prescription drug coverage	1	5.26%
2	Unknown	1	5.26%
Grand Total		19	100%

Audits Adjusted	Total
Additional Documentation	1
Audit Adjustment	10
Student Provided MER	3
Student Resubmitted Waiver	1
Student Updated Insurance	1
Grand Total	16

<b>% Adjusted of Total Audits Completed</b>	<b>84.21%</b>
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Total	Count
Final, Completed Audit Results	19
Audits Adjusted	16
<b>Total</b>	<b>35</b>



## Emporia State University

Waiver Audit Results  
 Fall 2022  
 November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	1	25.00%
10	Plan does not provide coverage for inpatient and/or outpatient mental health services	1	25.00%
9	Plan does not provide insured prescription drug coverage	1	25.00%
8	Policy is not active	1	25.00%
Grand Total		4	100%

Audits Adjusted	Total
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% Adjusted of Total Audits Completed	0%
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Total	Count
Final, Completed Audit Results	4
Audits Adjusted	0
<b>Total</b>	<b>4</b>

## Pittsburg State University

Waiver Audit Results  
 Fall 2022  
 November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
15	The individual annual deductible is over \$500	2	100%
Grand Total		2	100%

Audits Adjusted	Total

% Adjusted of Total Audits Completed	0%

Total	Count
Final, Completed Audit Results	2
Audits Adjusted	0
<b>Total</b>	<b>2</b>

## University of Kansas Medical Center

Waiver Audit Results  
 Fall 2022  
 November 16, 2022

Modified Approval/ Disapproval Code	Modified Approval/ Disapproval Description	Count of Audits	% of Audits
1	Approved	22	100%
Grand Total		22	100%

Audits Adjusted	Total
Audit Adjustment	1
Student Provided MER	1
Student Resubmitted Waiver	1
Grand Total	3

% Adjusted of Total Audits Completed	13.64%
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Total	Count
Final, Completed Audit Results	22
Audits Adjusted	3
<b>Total</b>	<b>25</b>