

KANSAS BOARD OF REGENTS
Student Insurance Advisory Committee
MINUTES
May 5, 2021

The May 5, 2021, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members Participating by Video Conference Call:

Doug Ball, PSU, COBO rep, Chair
Chelsea Dowell, KSU
Sheryl McKelvey, WSU
Carol Solko-Olliff, FHSU

Matt Anderson, KUMC
Mary McDaniel-Anschutz, ESU
Amber Roberts Graham, KU
Karen Worley, PSU

Also participating were Dale Burns, Matt Brinson and Traci Martin, UHC-SR; Jennifer Dahlquist and Jo Ellen Spencer, MHEC; Julene Miller, KBOR; Melissa Cole, KU; and Sharon Maike and James Roush, KSU. Students Suraj Shankar, KUMC, and Brayden Soper, ESU, were unable to attend.

Minutes

The minutes from the February 3, 2021, meeting were approved.

Introduction

Jennifer Dahlquist, MHEC, introduced a new team member, Jo Ellen Spencer who will be assisting Jennifer with MHECare as the student insurance manager. Jo Ellen has years of experience working at Cigna where she had several higher education clients.

ECI Waiver Report

Amber Roberts Graham asked about the “Students withdrawn, disapproved or dropped” information and what “withdrawn” means. Dale Burns will get information from ECI and will suggest that a key to define terms be provided for the report.

UHC-SR Reports

Matt Brinson provided highlights about information in the reports. Enrollment is down slightly, for both students and dependents. PY 19-20, 95% loss ratio, with 20-21 about halfway complete at a 57% loss ratio (students at 47% and dependents at 235%, reflecting large dependent claims over \$100,000).

Good of the Order

1. Melissa Cole asked about emails from UHC-SR to enrolled students in Option 3 (graduate student plan) at the end of the spring semester informing them that coverage will end May 31st. The email causes confusion as students who will not be working in the summer are re-enrolling online when they are not eligible and should, instead, apply for continuation coverage Dale Burns and Matt Brinson will review the emails sent to Option 3 enrollees and send an updated draft to the SIAC for review.
2. Sheryl McKelvey asked about summer semester coverage for international students not enrolled in classes and whether they will be allowed to enroll online. Currently, if an international student wants to enroll, WSU sends that info to UHC and the student receives a payment link. Dale Burns said their online enrollment system, if turned on, would require enrollment status to be confirmed. He indicated they will look into this further to see what options might be available. Carol Solko-Olliff indicated that FHSU charges summer and spring semester premiums together for their international students.
3. Traci Martin stated that the PY 21-22 plan materials have been posted to the UHC-SR university web pages. The enrollment links will go live June 18th for those who will directly enroll as ID cards are not sent out until 30 days of the effective date. If there is a need to have the links go live earlier, reach out to Traci with information about that need. The Qualifying Life Event (QLE) form is being revised and

will be emailed to the universities once finalized. The QLE form is not posted online, as the universities are responsible for providing the form to qualified students.

4. Madi Vannaman asked about PY 22-23 and the possibility of having an earlier renewal discussion as it was beneficial for the universities for PY 21-22. Dale Burns indicated UHC-SR would like to continue with the earlier process as it made things smoother and quicker. UHC expects to have the information for the September 2021 meeting and will work toward having things wrapped up by the end of the year as the benefits that accrued to the KBOR universities and UHC-SR were realized. Amber Roberts Graham stated KU saw huge benefits in having the process streamlined and the ability to more timely communicate information to students. Chelsea Dowell and Sheryl McKelvey echoed the positive benefits.

Future SIAC meetings

Future SIAC meetings tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Wednesday, September 1, 2021
- B. Wednesday, December 1, 2021